

# Milano Signatures – Terms and Conditions

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## Reservation and Check-In

- A 75% deposit of the total accommodation bill plus a refundable caution fee is required to make a valid reservation.
- Check-in is only permitted when the Guest has:
  - Completed and signed the Guest Registration Form.
  - Provided valid identification.
  - Provided proof of payment.

## Guest Responsibilities and Conduct

During occupancy of Milano Signature Apartment, the Guest must:

- Not make excessive noise.
- Not damage or remove any Milano Signature property from the apartment or premises.
- Not leave the room in a disorderly or unclean state that would cause distress to the cleaners.
- Only park in areas agreed upon by Milano Signature Apartment and must not cause obstruction around the premises.
- Not enter or occupy rooms not allocated to them, or obstruct any part of the apartment.
- Respect other guests and not interfere with their property or peaceful enjoyment of the premises.

## Property Damage and Caution Fees

- Any damaged equipment or fixtures must be paid for by the Guest.
- The cost of damages shall be determined at the sole discretion of the Management.
- Cigarette burns attract a fine.
- Get-togethers or parties may require a caution fee for deep cleaning. Guests may also be charged for damages.

## Prohibited Activities

- Smoking is not allowed inside the apartment. Smoking is only permitted outside or at the rooftop.

- Drugs or weeds are strictly prohibited. Violation will result in immediate ejection without a refund.
- Pets are not allowed in the apartment.
- Guests must not engage in any illegal activities or anything that may become a nuisance, including the infringement of third-party intellectual property while using the apartment's internet connection.

### **Parties and Social Gatherings**

- All parties/get-togethers must end by 10:00 PM.
- A maximum of 3 adults are allowed per bedroom during such events.
- Any violation may lead to extra charges as determined by Milano Signature Apartment.

### **Privacy and Data Protection**

- All information provided to our customer service during booking will be handled in accordance with applicable data protection laws.

### **Agreement and Acknowledgement**

- By signing below, the Guest confirms that they have read, understood, and agreed to the above Terms and Conditions.

Guest Signature: \_\_\_\_\_

Full Name: \_\_\_\_\_

Date: \_\_\_\_\_

Apartment Name: \_\_\_\_\_