



TERMS AND CONDITIONS

MILANO SIGNATURES APARTMENT-GUEST RULES & REGULATIONS

To ensure a comfortable and safe stay for all guests, kindly adhere to the following rules:

1. BOOKING AND PAYMENT

Full payment must be made before check-in.

Accepted payment method: **(Bank Transfer)**

Booking is only confirmed after full payment is received.

A refundable caution fee is required upon booking

₹50,000 for normal stay

₹100,000 for events or shoots

The caution fee covers damages, missing items, or rule violations.

Refund is processed **within (24–48 hours)** after inspection of rooms to process check out.

2. CHECK-IN AND CHECK-OUT

Check-in time: **2:00 PM**

Check-out time: **12:00 PM**

Early check-in or late check-out is subject to an additional fee.

3. GUEST IDENTIFICATION

All guests must provide a valid means of identification upon check-in.

A referral contact detail must be provided.

The number of occupants must not exceed the agreed number at the time of booking.

4. FURNITURE AND PROPERTY CARE

Guests must maintain the apartment in good condition.

Rearranging furniture or removing items (including wall décor) is not permitted.

5. DAMAGES AND LIABILITY

Client is fully responsible for any missing items, damage to property, furniture, or appliances caused during stay.

Costs will be deducted from the caution fee or billed additionally if exceeded.

Any damage to property, fittings, or fixtures will be charged accordingly.

Guests are responsible for their personal belongings.

Caution fee is only refundable once the apartment is inspected and confirmed to be in good condition after check-out.

6. USE OF EQUIPMENT

The use of heavy equipment or machinery inside the apartment is strictly prohibited.

Activities that may cause structural damage are not allowed.

The use of a PlayStation or similar gaming devices is not allowed within the apartment.

7. NOISE AND CONDUCT

Maintain reasonable noise levels at all times, especially between **(9:00 PM – 6:00 AM)**

Parties, loud gatherings, or disruptive behavior are not allowed.

8. SMOKING POLICY

Smoking is strictly prohibited inside the apartment.

No illegal activities are allowed within the premises. (Drugs, Gambling etc.)

9. PETS

Pets are not allowed within and inside the apartment.

10. WASTE DISPOSAL

Dispose of waste properly in designated bins.

Maintain cleanliness throughout your stay.

11. MANAGEMENT ACCESS

Management reserves the right to access the apartment for inspection, maintenance, or emergencies at any time.

12. COMPLIANCE

Failure to comply with these rules may result in termination of stay without refund.

EVENT / SHOOT TERMS & CONDITIONS (MILANO SIGNATURES APARTMENT)

1. BOOKING & PAYMENT

Event and shoot bookings are charged differently and must be agreed upon before confirmation.

Full payment must be made before access is granted to the apartment.

Payment confirms acceptance of all terms and conditions.

2. CAUTION FEE

A refundable caution fee of **(₱100,000)** is mandatory for all events.

This covers damages, missing items, excessive cleaning, or rule violations.

Refund will be processed within **(24–48 hours)** after inspection of the apartment to process check out.

3. RESTRICTED AREAS

Events must be held strictly within the apartment.

Activities must not extend to the compound, parking area, or surrounding premises.

4. DAMAGES & LIABILITY

The client is fully responsible for:

Any missing items, damage to property, furniture, or appliances

Costs will be deducted from the caution fee or billed additionally if exceeded.

5. DECORATIONS & SETUP

No drilling, nails, or permanent alterations are allowed.

Decorations must not damage walls, furniture, or fittings.

Setup and cleanup must be completed within the booked time.